

Health & Well-being Board – 27 June 2016

Harnessing voluntary sector resources in system transformation

1. VAC has moved from a bridging to a catalyst role in harnessing resources across the public and voluntary sectors through multi-sector problem-solving workshops:
 - Working with statutory leads to draw up together the desired outcomes, format and target attendance including Council, CCG, UHCW, CWPT, GP Alliance, WM Police & key voluntary sector service providers
 - Formats to spark off new conversations, relationships, opportunities & ideas
 - Quick win action-planning that delegates lead on delivering
 - Golden thread of early help, prevention & building resilience throughout
2. We are working with Janet White and Warwickshire CAVA to ensure that voluntary sector resources are engaged in the right conversations at the right time and within the right geographical footprint as system transformation progresses. This will build on our recent work to harness voluntary sector resources in adult mental health and frailty.
3. At our adult mental health workshop, 15 charities, CCG, Council, UHCW and WM Police engaged in building awareness of preventative services and agreeing quick win actions to promote collaborative working. Three months on, delegates have reported on their actions:
 - development of new services for UHCW
 - better communication and engagement between providers
 - extension of Mental Health Providers Forum to include specialist charities around substance abuse, ex-offenders, etc
 - service mapping as the foundation for better information & awareness of services
4. At our frailty workshop (see appendix for more detail), 8 charities, UHCW, CCG, Council, GP Alliance, Frailty Team, CWPT & WMAS engaged in building awareness of preventative services and agreeing quick win actions which Phil Evans has fed into 4 weekly and quarterly system transformation plans. Three months on, delegates have reported on their actions:
 - work between Integrated Discharge Team and Integrated Neighbourhood Teams to improve referrals including voluntary sector resources
 - inclusion of Community Matron & Age UK Care Navigator details in discharge letters, and closer working between them
 - Integrated Discharge Team, REACT and a proportion of Therapy services have undergone training on the Community Activities Directory (CAD)
 - extension of joint APC/Frailty teaching programme to include voluntary sector presentations, with Age UK Coventry having already done so
5. A larger event on 10 May enabled sectors to consider together the overall direction of travel with system transformation, the Sustainability and Transformation Plan, Connecting Communities and integrated place-based working, with Su Rollason, Jane Moore and Age UK Coventry providing “in a nutshell” introductions followed by table discussions.
6. Next steps:
 - working with Janet White and Warwickshire CAVA on a joint voluntary sector briefing on the STP (probably late September) to continue to prepare voluntary sector providers for more targeted involvement
 - dialogue with the People Directorate & CCG leadership teams in July to:
 - prioritise issues for workshops in the second half of this year
 - identify what conversations we need to be part of to dovetail workshops into partners’ conversations

Rob Allison, Voluntary Action Coventry